

213

Route Guide & Hazard Awareness

*KINGSTON - KINGSTON ROAD - NEW MALDEN
WORCESTER PARK - NORTH CHEAM - CHEAM - SUTTON*



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ROUTE 213 MAP

KINGSTON AND NORBITON



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ROUTE 213 MAP

NORBITON AND NEW MALDEN

THIS GUIDE IS
DESIGNED TO
ASSIST YOU ON
ROUTE 213.
ENJOY!

	ROUTE 213
	LIGHT RUNNING ROUTE
	OTHER ROADS

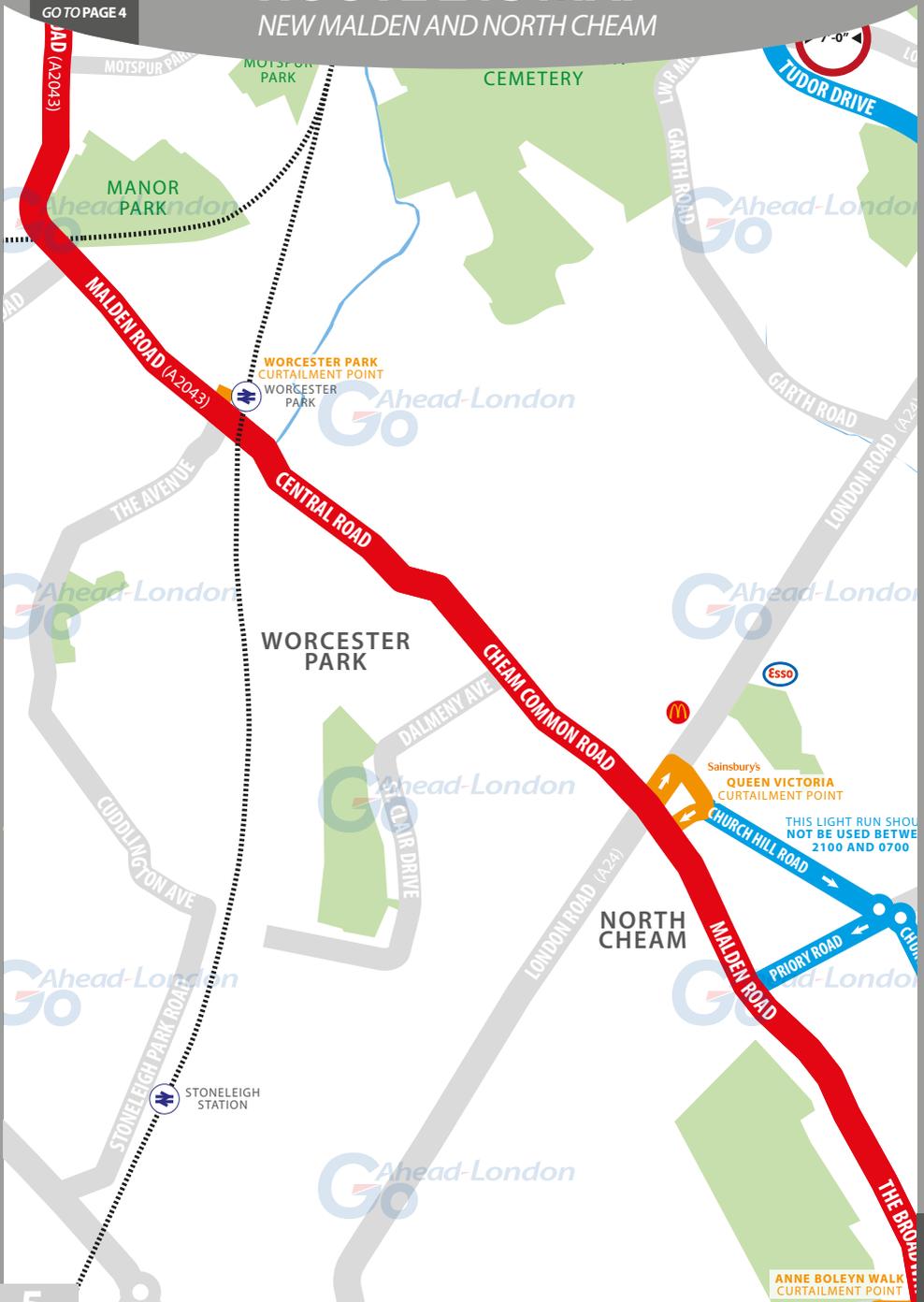


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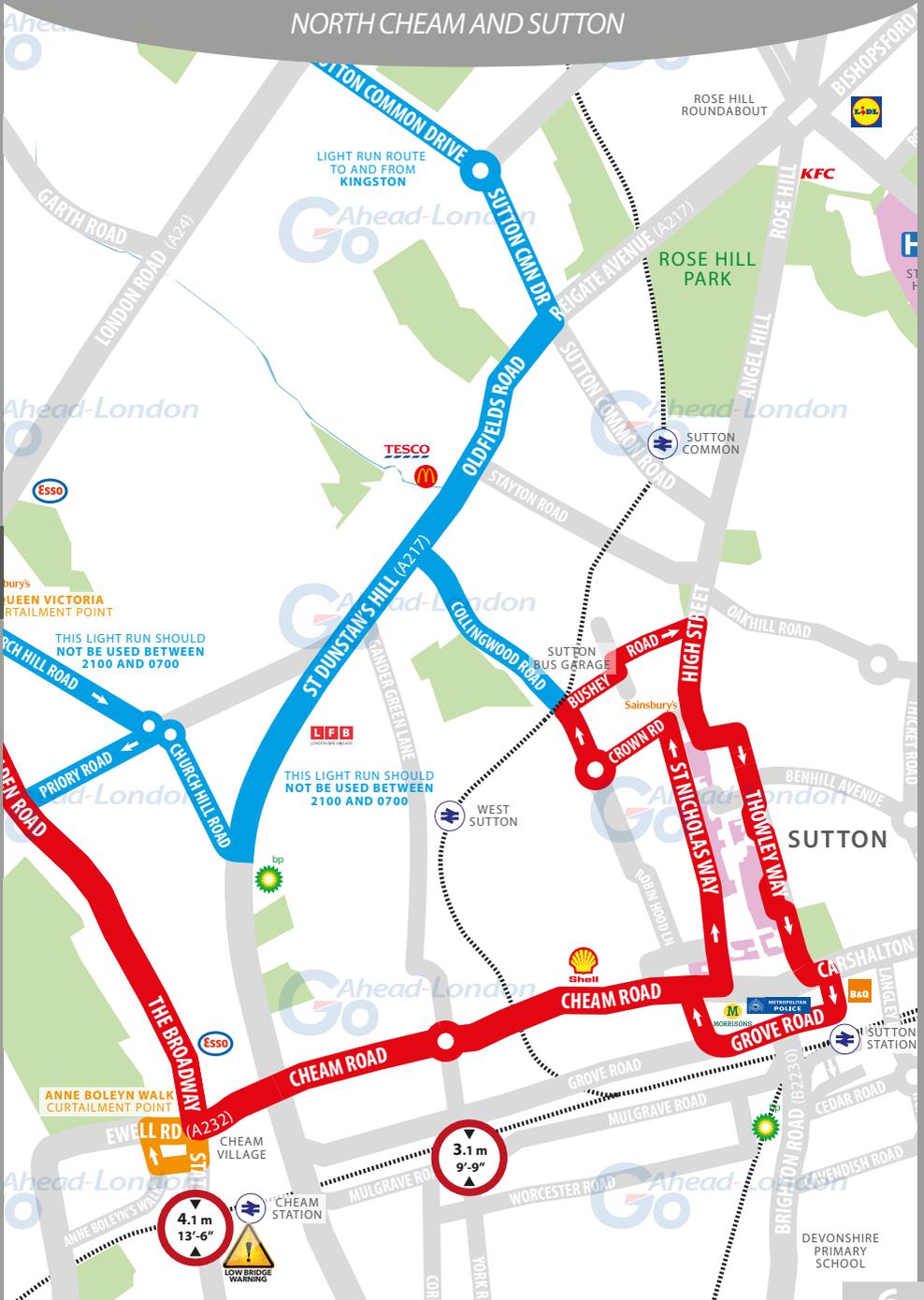
NEW MALDEN AND NORTH CHEAM

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ROUTE 213 MAP

NORTH CHEAM AND SUTTON



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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO KINGSTON FAIRFIELD BUS STATION:

- From **Sutton garage**, turn onto Bushey Road
- At junction, turn right onto Collingwood Road (*under railway bridge*)
- At traffic light, turn left onto Oldfields Road **A217**
- At traffic light, continue ahead onto St Dunstan's Hill (*past BP station*) **A217**
- At traffic light, turn right onto High Street (Cheam) **A232**
- At traffic light (*junction of Harrow Inn*), turn right onto The Broadway **A2043**
- Continue ahead onto Malden Road **A2043**
- At traffic light, continue ahead onto Cheam Common Road **A2043**
- Follow the road right onto Central Road **A2043**
- Continue ahead onto Malden Road (*Worcester Park station on the right*) **A2043**
- At Malden Junction roundabout, take 2nd exit onto Malden Road **A2043**
- At New Malden Fountain roundabout, take 1st exit onto Kingston Road **A2043**
- At traffic light, continue ahead onto Cambridge Road **A2043**
- At junction, turn left at traffic light onto London Road **A308**
- At traffic light, continue ahead onto Fairfield North **A308**
- Turn left into Fairfield Bus Station to **stand**

TO KINGSTON FAIRFIELD BUS STN (SEE RISK ASSESSMENT):

- From **Sutton garage**, turn onto Bushey Road
- At junction, turn right onto Collingwood Road (*under railway bridge*)
- At traffic light, turn right onto Oldfields Road **A217**
- At traffic light, turn left onto Sutton Common Road **B279**
- At roundabout, take 2nd exit onto Sutton Common Road **B279**
- At traffic light, continue ahead onto Tudor Drive **B279**
- At Lower Morden roundabout, take 2nd exit onto Grand Drive **B279**
- At mini roundabout, take 1st exit onto Grand Drive **B279**
- At 2nd mini roundabout, take 2nd exit onto Grand Drive **B279**
- At traffic light, turn left onto Bushey Rd and keep left onto Beverley Way **A298**
- At Shannon Corner roundabout, take 3rd exit onto Burlington Road **A2043**
- At New Malden Fountain roundabout, take 2nd exit onto Kingston Road **A2043**
- At traffic light, continue ahead onto Cambridge Road **A2043**
- At junction, turn left at traffic light onto London Road **A308**
- At traffic light, continue ahead onto Fairfield North **A308**
- Turn left into Fairfield Bus Station to **stand**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO SUTTON BUSHEY ROAD:

- At **stand**, exit Fairfield Bus Station and turn left onto Fairfield North **A308**
- Keep right and turn right onto Wheatfield Way and Clarence Street **A307**
- Keep right and turn right onto 'bus only lane' and onto Cromwell Road **A307**
- Follow the road right onto Queen Elizabeth Road **A308**
- At traffic light, turn left onto London Road **A308**
- At traffic light, turn right onto Cambridge Road **A2043**
- At traffic light, continue ahead onto Kingston Road **A2043**
- At Fountain roundabout, take 2nd exit onto Burlington Road **A2043**
- At Shannon Corner roundabout, take 1st exit onto Beverley Way **A282**
- Follow A298 Merton (right-hand lane) onto Bushey Road **A298**
- At traffic light, turn right onto Grand Drive **B279**
- At mini roundabout, take 1st exit onto Grand Drive **B279**
- At 2nd mini roundabout, take 2nd exit onto Grand Drive **B279**
- At Lower Morden roundabout, take 3rd exit onto Tudor Drive **B279**
- At traffic light, continue ahead onto Sutton Common Road **B279**
- At traffic light, turn right onto Oldfields Road **A217**
- At traffic light, turn right onto Collingwood Road (*under railway bridge*)
- Turn left onto Bushey Road to **garage**

TO SUTTON BUSHEY ROAD (SEE RISK ASSESSMENT):

- At **stand**, use light run as above until Fountain roundabout
- At New Malden Fountain roundabout, take 3rd exit onto Malden Road **A2043**
- At Malden Junction roundabout, take 2nd exit onto Malden Road **A2043**
- Continue ahead onto Central Road (*Worcester Park station on the left*) **A2043**
- Continue ahead onto Cheam Common Road **A2043**
- At traffic light, continue ahead onto Malden Road **A2043**
- Continue ahead onto The Broadway **A2043**
- At traffic light (*junc of Harrow Inn*), turn left onto High Street (Cheam) **A232**
- At traffic light, turn left onto St Dunstan's Hill (*past BP station on right*) **A217**
- Continue ahead onto Oldfields Road **A217**
- At traffic light, turn right onto Collingwood Road (*under railway bridge*)
- Turn left onto Bushey Road to **stand/garage**

ROUTE DIRECTIONS

RUNNING IN SERVICE

**NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS**

TO KINGSTON FAIRFIELD BUS STATION:

- At **stand**, continue ahead on Bushey Road (east arm)
- At junction, turn right onto High Street **A219**
- Follow the road left onto Marshall's Road and right onto Throwley Way
- Continue ahead on Throwley Way one-way system
- At traffic light, turn left onto Carshalton Road **A232**
- At traffic light, turn right onto Chalk Pit Road **A232**
- Follow the road right onto Sutton Court Road **A232**
- Keep in middle lane and continue ahead onto Grove Road **A232**
- Follow the road right onto Sutton Park Road **A232**
- At traffic light, turn left onto Cheam Road **A232**
- At roundabout, take 2nd exit onto Cheam Road **A232**
- At traffic light (*unc of A217*), continue ahead onto High Street **A232**
- At traffic light (*unc of Harrow Inn*), turn right onto The Broadway **A2043**
- Continue ahead onto Malden Road **A2043**
- At traffic light, continue ahead onto Cheam Common Road **A2043**
- Follow the road right onto Central Road **A2043**
- Continue ahead onto Malden Road (*Worcester Park station on the right*) **A2043**
- At Malden Junction roundabout, take 2nd exit onto Malden Road **A2043**
- At New Malden Fountain roundabout, take 2nd exit onto High Street **B283**
- At roundabout, take 2nd exit onto High Street **B283**
- Continue ahead onto Coombe Road (*past New Malden station*) **B283**
- Turn left onto Langley Grove
- Continue ahead onto Clarence Avenue
- At roundabout, take 2nd exit onto Kenley Road
- At 2nd roundabout, take 2nd exit onto Gloucester Road
- At traffic light, continue ahead onto Galsworthy Road **A2043**
- At junction, turn left onto Kingston Hill (*Kingston Hospital on left*) **A308**
- At roundabout, take 2nd exit onto London Road **A308**
- At traffic light, continue ahead onto Fairfield North **A308**
- Turn left into Fairfield Bus Station to **stand**



STATION WAY
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

South of The Broadway in Cheam Village

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
RIBAS KEY ON
EVERY TRIP

TO SUTTON BUSHEY ROAD:

- At **stand**, exit Fairfield Bus Station and turn left onto Fairfield North **A308**
- Continue ahead onto Wheatfield Way and follow the road left **A307**
- Turn right onto Ashdown Road
- At junction, turn right onto Eden Street
- At traffic light, continue ahead onto Clarence Street and follow the road left
- Keep right and turn right onto 'bus only lane' and onto Cromwell Road **A307**
- Follow the road right onto Queen Elizabeth Road **A308**
- At traffic light, turn left onto London Road **A308**
- At roundabout, take 3rd exit onto Kingston Hill **A308**
- At traffic light, turn right onto Galsworthy Road
- At traffic light, continue ahead onto Gloucester Road
- At roundabout, take 1st exit onto Kenley Road
- At 2nd roundabout, take 2nd exit onto Clarence Avenue
- Continue ahead onto Langley Grove
- At junction, turn right onto Coombe Road (*past New Malden station*) **B283**
- At roundabout, take 2nd exit onto High Street **B283**
- At New Malden Fountain roundabout, take 2nd exit onto Malden Road **A2043**
- At Malden Junction roundabout, take 2nd exit onto Malden Road **A2043**
- Continue ahead onto Central Road (*Worcester Park station on the left*) **A2043**
- Continue ahead onto Cheam Common Road **A2043**
- At traffic light, continue ahead onto Malden Road **A2043**
- Continue ahead onto The Broadway **A2043**
- At traffic light, turn left onto High Street **A232**
- At traffic light (*junc of A217*), continue ahead onto Cheam Road **A232**
- At roundabout, take 2nd exit onto Cheam Road **A232**
- At traffic light, continue ahead onto Cheam Road (one-way system) **A232**
- Turn left onto St Nicholas Way (one-way system)
- At the end, turn left onto Crown Road
- At roundabout, take 3rd exit onto Collingwood Road
- Turn right onto Bushey Road to **stand**



COOMBE ROAD
CLEARANCE HEIGHT

DOUBLE DECK VEHICLES MUST
NOT BE USED ON THIS ROAD

East of Cambridge Road in Norbiton

KINGSTON

TERMINUS POINT

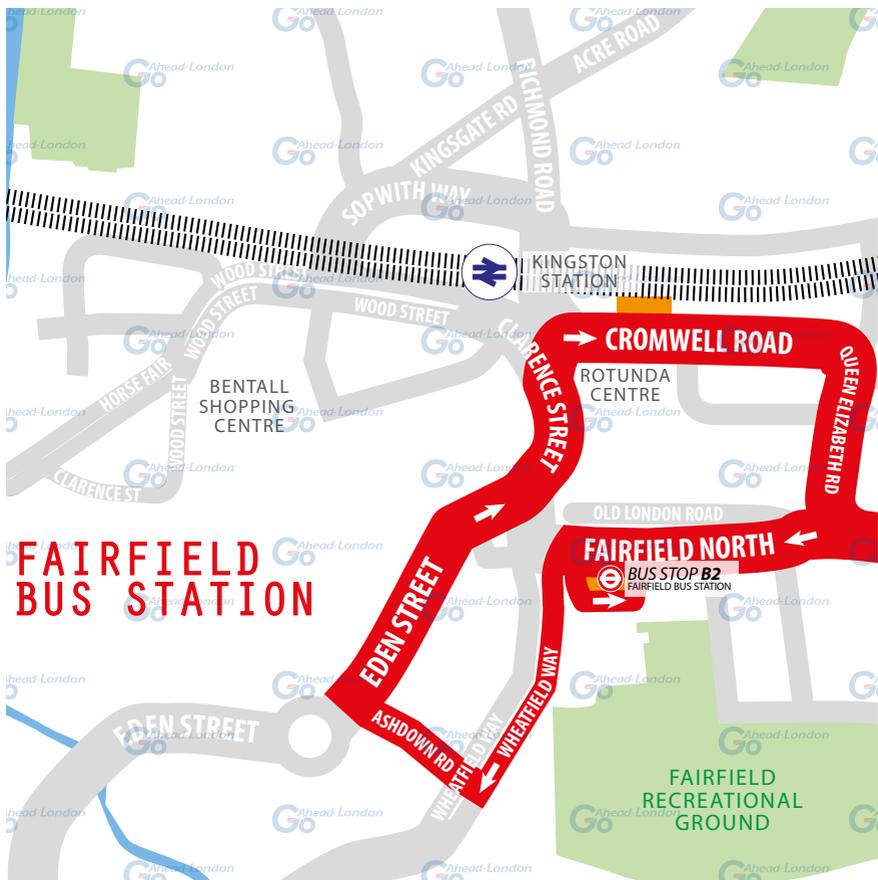
10

From Sutton. Proceed from Fairfield North via Fairfield Bus Station to stand. Set down on Fairfield North at **BUS STOP**.

Towards Sutton. Depart via Fairfield Bus Station to Fairfield North. Pick up on Fairfield North at **BUS STOP B2**.

Private stand for seven buses in marked bays in Fairfield Bus Station on south side of Fairfield North. No more than 2 buses on Route 213 should be scheduled to stand at any one time. 10 mph limit in the bus station.

Blind display: **KINGSTON**.



KINGSTON

TURNING POINT

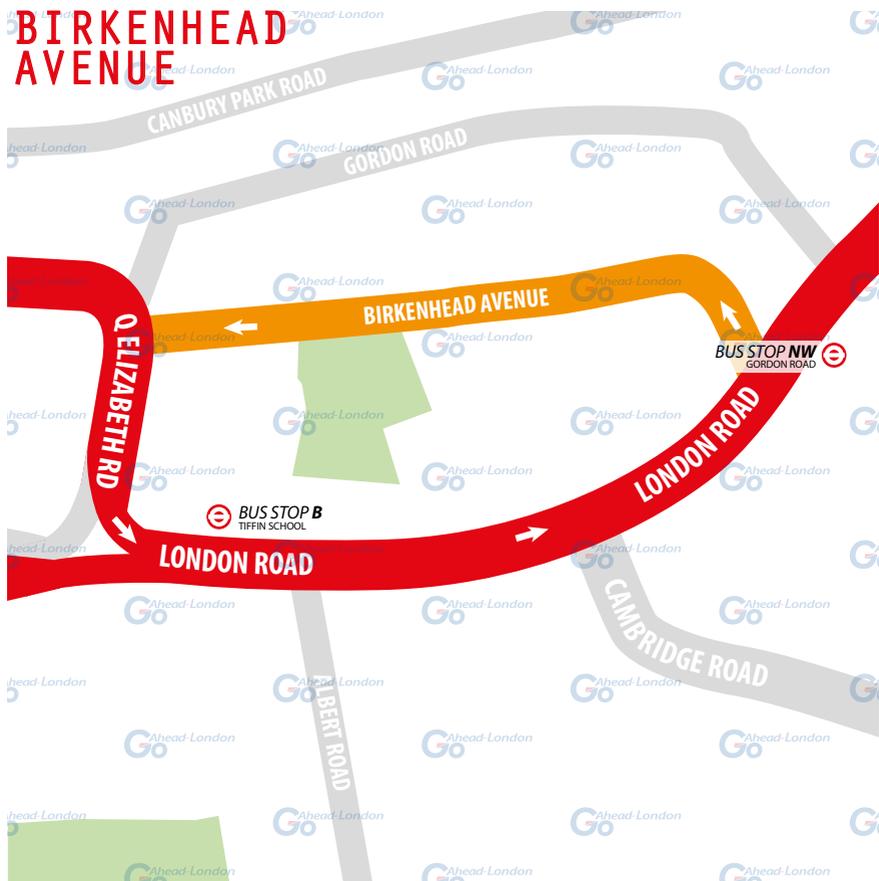
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Sutton. Proceed from London Road via Birkenhead Avenue and Queen Elizabeth Road. Set down on Gordon Road at **BUS STOP NW**.

Towards Sutton. Depart to London Road.
Pick up on London Road at **BUS STOP B**.

Turning point only - buses must not stand.

Blind display: **KINGSTON**.



NEW MALDEN

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Kingston. Proceed from Clarence Avenue via Langley Grove, Traps Lane, Buxton Drive and Darley Drive to stand. Set down on Clarence Avenue at **BUS STOP**.

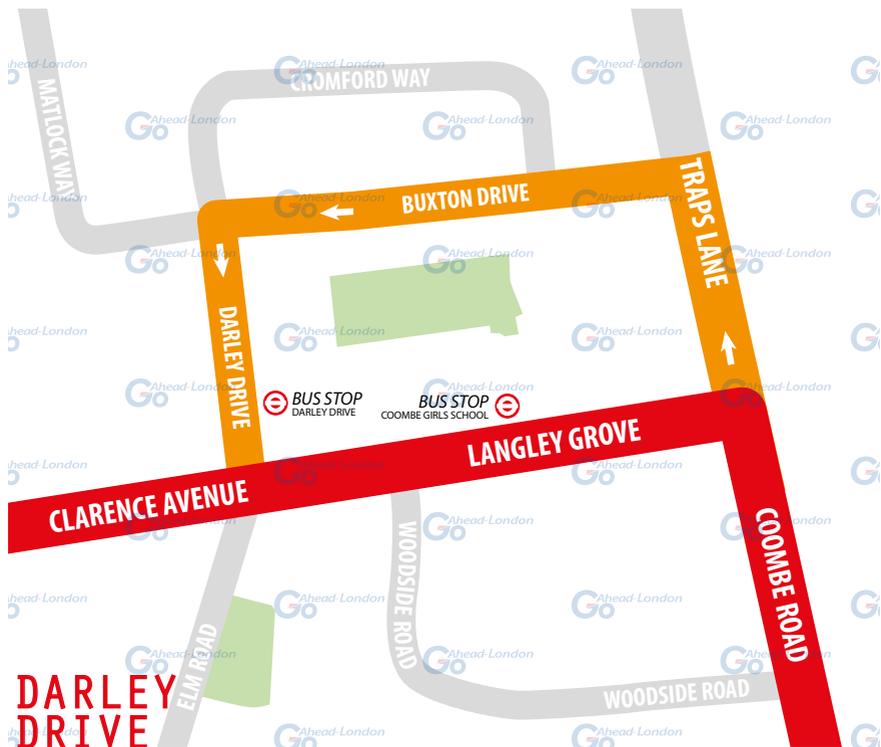
Towards Kingston. Depart via Darley Drive to Clarence Avenue. Pick up on Darley Drive at **BUS STOP**.

From Sutton. Proceed from Coombe Road via Traps Lane, Buxton Drive and Darley Drive to stand. Set down on Coombe Rd at **BUS STOP**.

Towards Sutton. Depart via Darley Drive to Clarence Avenue. Pick up on Darley Drive at **BUS STOP**.

Public stand for two buses on east side of Darley Drive.

Blind display: **NEW MALDEN, COOMBE ROAD.**



NEW MALDEN

TURNING POINT

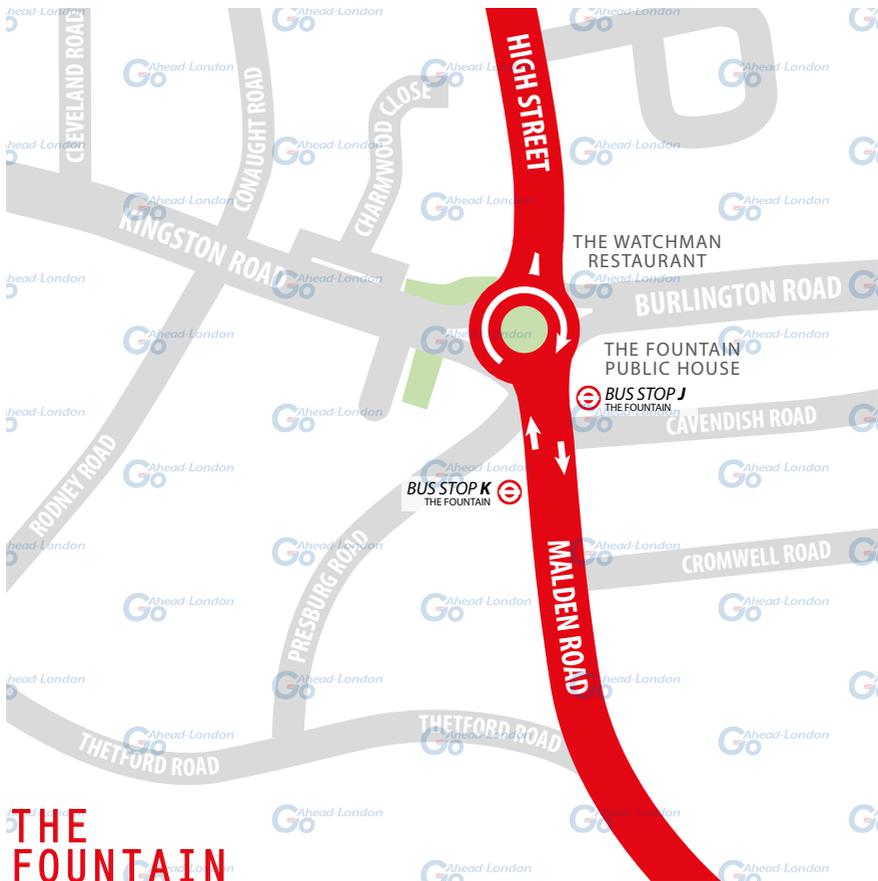
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Sutton. Proceed from Malden Road via Fountain Roundabout. Set down on Malden Road at **BUS STOP K.**

Towards Sutton. Depart to Malden Road. Pick up on Darley Drive at **BUS STOP J.**

Turning point only - buses must not stand.

Blind display: *NEW MALDEN, FOUNTAIN ROUNDABOUT.*



THE FOUNTAIN

NEW MALDEN

TURNING POINT

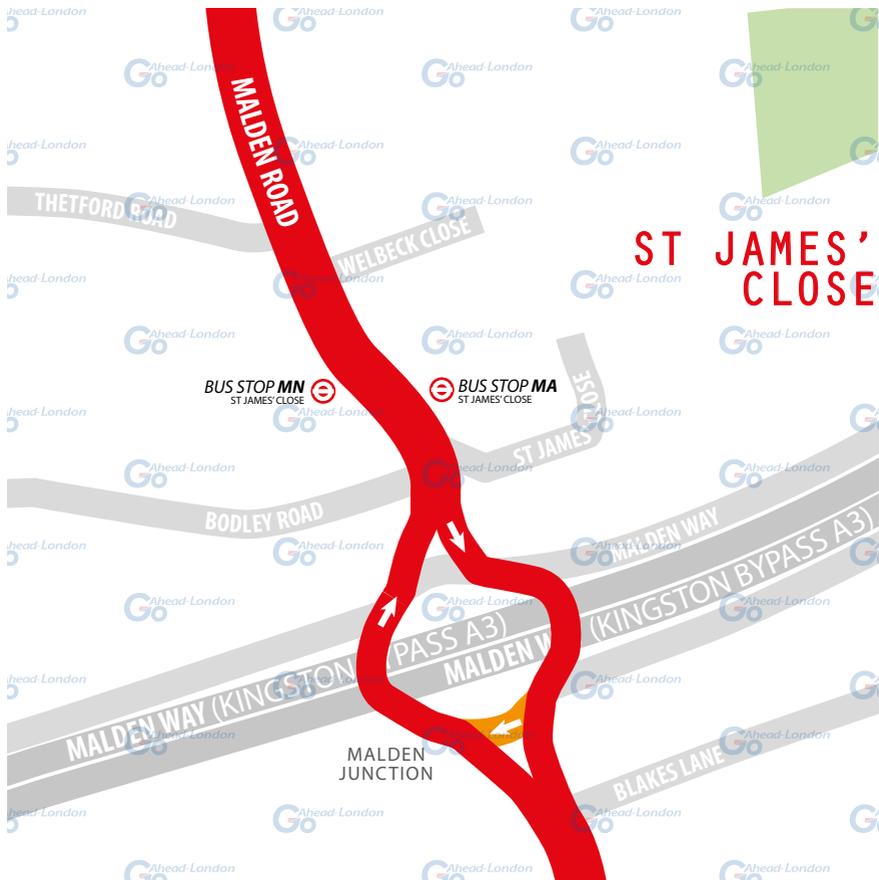
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Kingston. Proceed from Malden Road departing to Malden Road. Set down on Malden Road at **BUS STOP MA.**

Towards Kingston. Depart to Malden Road. Pick up on Darley Drive at **BUS STOP MN.**

Turning point only - buses must not stand.

Blind display: **NEW MALDEN, KINGSTON BYPASS.**



WORCESTER PARK

TURNING POINT

TURNING POINT ONLY.
BUSES MUST NOT STAND.

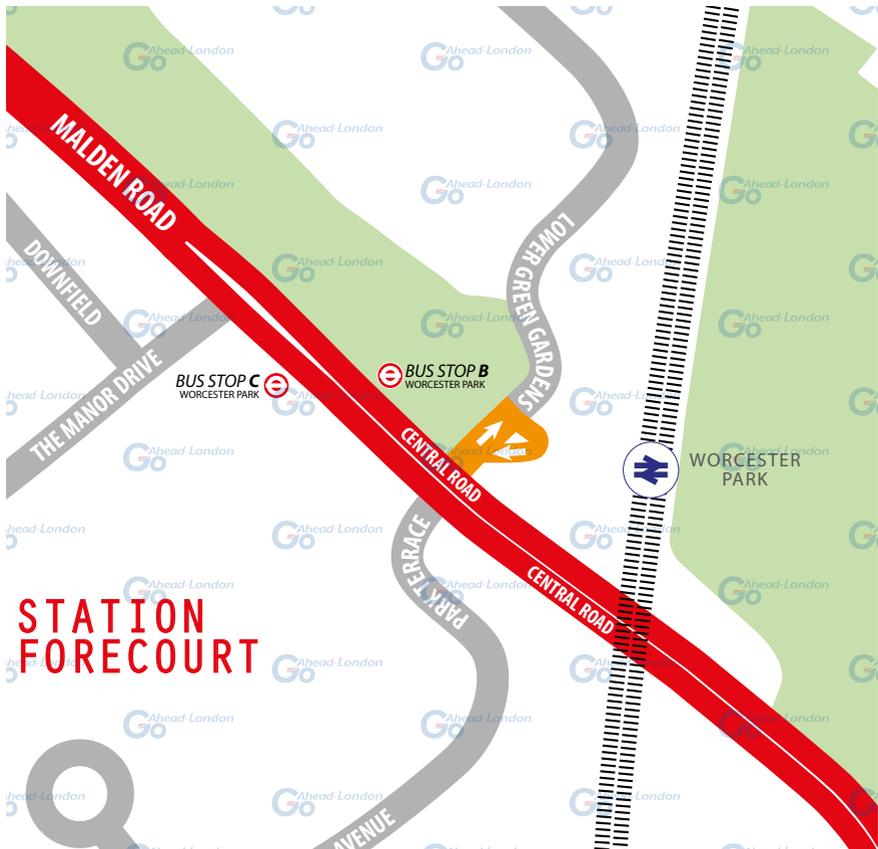
From Kingston. Proceed from Malden Road via Station Approach, Worcester Park Station Forecourt and Station Approach to stand. Set down on Malden Road at **BUS STOP B**.

Towards Kingston. Depart to Malden Road. Pick up on Malden Road at **BUS STOP C**.

From Sutton. Proceed from Central Road via Station Approach, Worcester Park Station Forecourt and Station App to stand. Set down on Central Rd at **BUS STOP D**.

Towards Sutton. Depart to Central Road. Pick up on Central Road at **BUS STOP E**.

Turning point only - buses must not stand. **Blind display: WORCESTER PARK.**



NORTH CHEAM

CURTALMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Kingston. Proceed from Cheam Common Road via London Road, Senhouse Road and Church Hill Road to stand.

Set down on Cheam Common Road at **BUS STOP B**.

Towards Kingston. Depart via Church Hill Road to Malden Road.

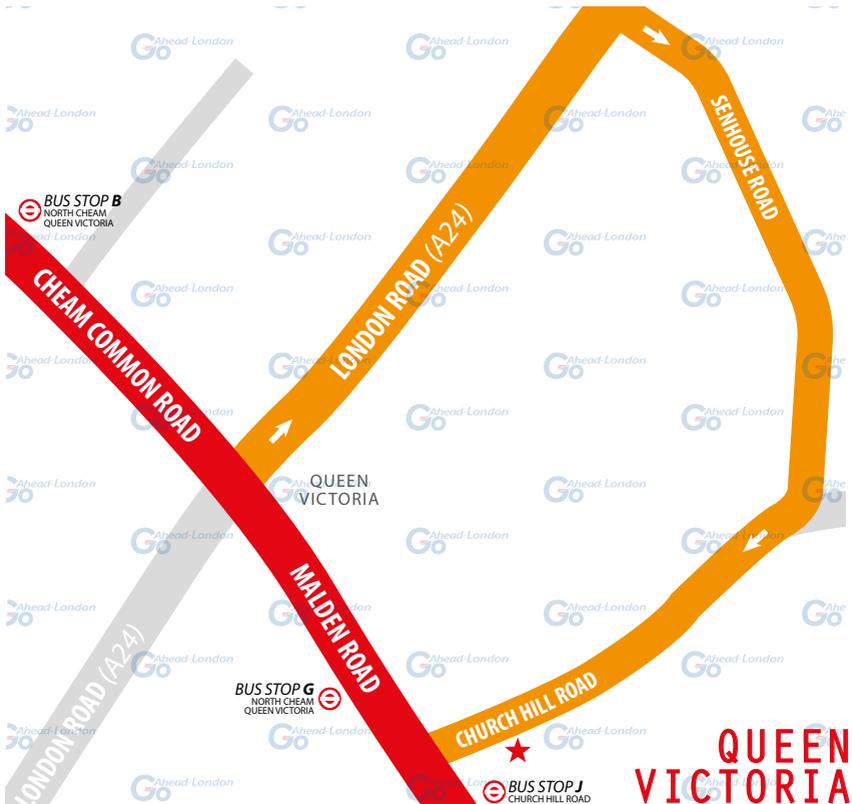
Pick up on Malden Road at **BUS STOP G**.

From Sutton. Proceed from Malden Road via London Road, Senhouse Road and Church Hill Road to stand. Set down in Malden Road at **BUS STOP G**.

Towards Sutton. Depart via Church Hill Road to Malden Road.

Pick up on Malden Road at **BUS STOP J**.

Public stand for one bus on south side of Church Hill Rd. **Display: NORTH CHEAM.**



QUEEN
VICTORIA

CHEAM

CURTAILMENT POINT

WARNING.
BEWARE OF
LOW BRIDGE ON
STATION WAY

From Kingston. Proceed from The Broadway via Station Way, Kingsway Road and Anne Boleyn's Walk to stand.
Set down on The Broadway at **BUS STOP C**.

Towards Kingston. Depart via Anne Boleyn's Walk and Ewell Road to The Broadway. Pick up in The Broadway at **BUS STOP D**.

Public stand for two buses on west side of Anne Boleyn's Walk.

Blind display: **CHEAM.**



SUTTON

BUSHEY ROAD CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Kingston. Proceed from Bushey Road (West Arm) direct to stand. Set down on Bushey Road (West Arm) at **BUS STOP K**.

Towards Kingston. Depart via Bushey Road (West Arm) and Bushey Lane to Bushey Road (East Arm). Pick up on Bushey Road (East Arm) at **BUS STOP**.

Public stand on north side of Bushey Road (West Arm) in two parts. No more than 2 buses on Route 213 should be scheduled to stand at any one time.

Blind display: *SUTTON, BUSHEY ROAD.*



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PARKED CARS | BUSHEY ROAD STAND

When departing the stand be aware of other traffic, particularly from Bushey Lane, as parked cars opposite the stand reduce the width of the carriageway.

SPEED TABLES | BUSHEY ROAD

Drive over speed tables slowly and with care to avoid poor ride quality, injury to passengers /driver and damage to vehicle.

TRAFFIC MERGING | HIGH STREET / MARSHALL'S ROAD

Proceed with caution and be aware that traffic merges from the offside and nearside at this location.

OFFSIDE BUS LANE | THROWLEY WAY

Drive slowly and be aware of the possibility of other vehicles turning right across the bus lane to enter side roads, especially at the junction with Benhill Avenue and Manor Place.

NARROW LANES | SUTTON COURT RD / GROVE ROAD

Drive very carefully at this location and be aware of pedestrians crossing the road or standing near or on the edge of the kerb.

TRAFFIC MERGING | GROVE ROAD / SUTTON POST OFFICE

Care should be taken when crossing lanes from the bus stop, as traffic departing Morrison's merges from the offside.

NARROW LANES | HIGH STREET / THE BROADWAY, CHEAM

To turn right at this location, you need to take the narrow offside lane. Be aware of traffic on your nearside and traffic approaching in the other direction when adopting this position.

13'6" ARCHED RAILWAY BRIDGE | STATION WAY

Double deck buses must not be driven under this bridge (off line of route).

OVERHANGING TREES | ANNE BOLEYN WALK, CHEAM

Care should be taken to avoid collision with overhanging branches. Ensure there is enough road space to proceed and look out for oncoming vehicles.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUS STOP | LONDON ROAD, NORTH CHEAM

Bus stop 8354 is hard to access. After entering Cheam Common Road towards Kingston, the first bus stop is hard to access due to parked vehicles on approach. Take great care to position bus by kerb line – this may involve stopping beyond the bus stop flag. When attaining this position, take great care not to sweep the kerb by the bus stop as some minor accidents have occurred in this way at this location.

PARKED VEHICLES | SENHOUSE ROAD

Ensure that there is enough space to proceed and look out for oncoming vehicles.

BUS STOP | CENTRAL ROAD / LONGFELLOW ROAD

Lay-by bus stop. 26959 hard to access. Towards Kingston this busy lay-by stop has limited access and is shared with car parking. There is only room for one bus. Take great care when boarding and alighting passengers as it can be impossible to get close to the kerb here at times. If car parking overflows into the bus stop area, please use Code Blue to inform CentreComm.

BELL ON CORNER | OFF KINGSTON ROAD

Narrow road width between island and railings. Take care when entering the stand as road width is narrow although there is enough room to pass through. Avoid sweeping the kerb as you may collide with street furniture.

LOW TREES | COOMBE ROAD

Care should be taken to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night.

VARIOUS HAZARDS | HIGH STREET, NEW MALDEN

Drive over speed tables slowly and with care, to avoid poor ride quality, injury to passengers / driver and damage to vehicle. Be aware of pedestrians that may walk into the path of the bus, also street furniture adjacent to the kerb line. Ensure there is enough road space to proceed, in particular when vehicles wider than an average car are parked adjacent to a traffic island. Observe 20 mph speed limit.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



LOW TREES | COOMBE ROAD, NORBITON

Take care to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night.

20 MPH LIMIT AND TREES | CLARENCE AVE / KENLEY ROAD

Observe 20 mph speed limit when applicable. Drive over speed tables slowly and with care to avoid poor ride quality, injury to passengers / driver and damage to vehicle. Ensure there is enough road space to proceed and look out for oncoming vehicles. Care should be taken to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night.

PARKED VEHICLES | BUXTON DRIVE / DARLEY DRIVE

Care should be taken to avoid collision with overhanging branches. Take care there is enough road space to proceed and look out for oncoming vehicles. 20 mph speed limit from The Triangle to the Fountain Roundabout at New Malden.

TIGHT LEFT TURN | GLOUCESTER ROAD / KENLEY ROAD

Towards Sutton, the left turn from Gloucester Road into Kenley Road at the mini roundabout is tight. In addition, a traffic island is in the centre of Kenley Road as you are making this manoeuvre. Low speed. Adopt the correct road position.

TIGHT LEFT TURN | COOMBE ROAD / LANGLEY GROVE

Approach at low speed. Position vehicle early, avoid turning in whilst other vehicle exit road.

LOW TREES | GLOUCESTER ROAD

Ensure there is enough road space to proceed and look out for oncoming vehicles. Care should be taken to avoid collision with overhanging branches.

CONGESTED PEDESTRIAN AREA | FAIRFIELD BUS STATION

Use a maximum speed of 10 mph. Be aware of pedestrians that may walk into the path of the bus. Be aware of other bus movements – ensure that there is enough road space to proceed.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PEDESTRIAN AREA | EDEN STREET KINGSTON

Drive slowly and be aware of pedestrians that may walk into the path of the bus.

OFFSIDE BUS LANE | CLARENCE STREET KINGSTON

After leaving Eden Street, care is required crossing lanes of general traffic to reach offside bus lane.

OFFSIDE BUS LANE | COLLINGWOOD ROAD LIGHT RUN

Parked vehicles on both sides. Parked vehicles close to traffic islands. Speed cushions. Look out for oncoming vehicles and ensure there is enough road space to proceed. Drive over speed tables slowly and with care to avoid damage to vehicle.

PARKED VEHICLES | PRIORY RD / CHURCH HILL RD LIGHT RUN

Ensure there is enough road space to proceed and look out for oncoming vehicles. **Light running buses should not use this route between 2100 and 0700 daily.**

SPEED HUMPS | PRIORY RD / CHURCH HILL RD LIGHT RUN

Drive over speed humps and cushions slowly and with care to avoid damage to vehicle. **Light running buses should not use this route between 2100 and 0700 daily.**

LOW TREES | PRIORY RD / CHURCH HILL RD LIGHT RUN

Care should be taken to avoid collision with overhanging branches. Tree growth can reduce the effect of street lighting in summer so take extra care at night. **Light running buses should not use this route between 2100 and 0700 daily.**

LOW TREES | PRIORY ROAD / MALDEN ROAD LIGHT RUN

Care should be taken to look out for oncoming traffic on Malden Road – ensure it is safe to proceed before performing right turn manoeuvre. **Light running buses should not use this route between 2100 and 0700 daily.**

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

HYBRID BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE



AND THINK FIRST!

OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

ROUTE 213 | CURTAILMENTS:

Kingston, Fairfield Bus Station	Kingston, Birkenhead Avenue
New Malden, Darley Drive	New Malden, Fountain Roundabout
New Malden, Kingston Bypass	Worcester Park Station
North Cheam, Queen Victoria	Cheam, Anne Boleyn's Walk
Sutton, Bushey Road	

FACILITIES | THROUGHOUT THE ROUTE

Kingston Fairfield Bus Station. TfL facility available. Ask front counter for code

Sutton Garage. Rest room in garage.

If you urgently need to use a facility, please inform iBus immediately.

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE
RED

Call CentreComm for emergency services, passenger injury or assault